

## NOTICE

In April 2019, Live Oak County was the victim of a ransomware attack, which resulted in the encryption of files on a limited number of devices within the Live Oak County Sheriff's Department. Live Oak County did not pay the ransom and instead took immediate action to remediate the incident. Because many of the impacted files were encrypted, Live Oak County cannot ascertain the contents of the specific files compromised or the identity of the individuals whose data was potentially impacted; however, there is no indication that any sensitive personal information or personally-identifiable information was impacted as a result of the attack. In an abundance of caution, Live Oak County intends to notify the three major credit reporting agencies of the incident and has contacted law enforcement. Live Oak County has undertaken efforts to improve its network security to prevent future incidents from occurring and intends to pursue any available legal recourse against the attackers. If you have any questions regarding the incident, please contact Dan Caddell at 361-449-2271.